



Information at a Glance

How do I get a message to my child's teacher or reach the director?

Call the Preschool Office **440-498-1983** to leave a message. (Fax #4402488345)

Email Director@pioneerpreschool.org to leave an email message

Do I have to call the school when my child is sick?

Yes, please call and leave a message at the number above. We request that you call to alert us of your child's absence for safety reasons. In addition, any communicable diseases must be reported to the director so that proper measures can be taken to clean the classrooms and alert the other families of symptoms to look for. No names are ever used in reporting these illnesses.

How will I know if the school is closed for weather (snow day) or an emergency?

Pioneer follows the Solon City School closing days for bad weather, power outages, etc. The local television stations list most school closures on their morning shows-If Solon schools are closed- Pioneer Preschool is also closed. We will do our best to alert you by email as soon as possible when we are closed.

How do I pay my tuition bill?

Pioneer preschool is now using **Brightwheel**, a preschool software service that will allow parents many capabilities, including the option to set up monthly recurring tuition payments. *You will be sent an invitation to join Brightwheel.* It is very important that you set up your account as soon as possible. The service offers us the option to share photos and videos with our families. We are looking forward to using many of the new options. This is a private site and you will need your password to view.

When do I register for the following school year?

Registration for the next school year will begin in January. Specific information will be sent home in December.

What is the school's tax ID number for tax purposes?

Our tax ID is listed on our tuition statement, our Handbook and our website. The number is 34-0892285. Please email the director if you need a statement for tuition payments.

Should you have any further questions, please do not hesitate to ask!